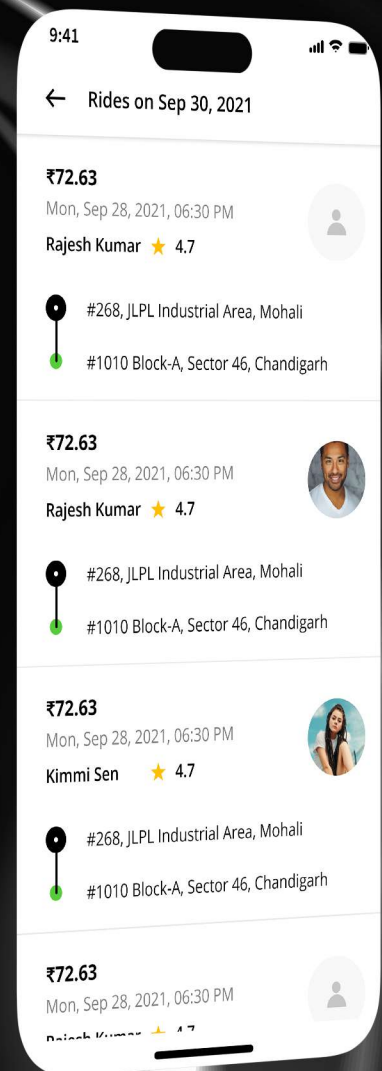
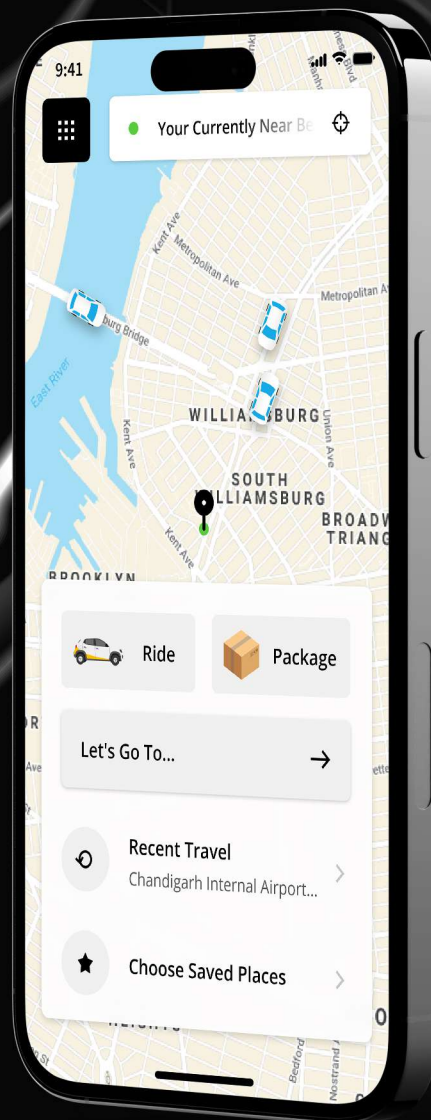
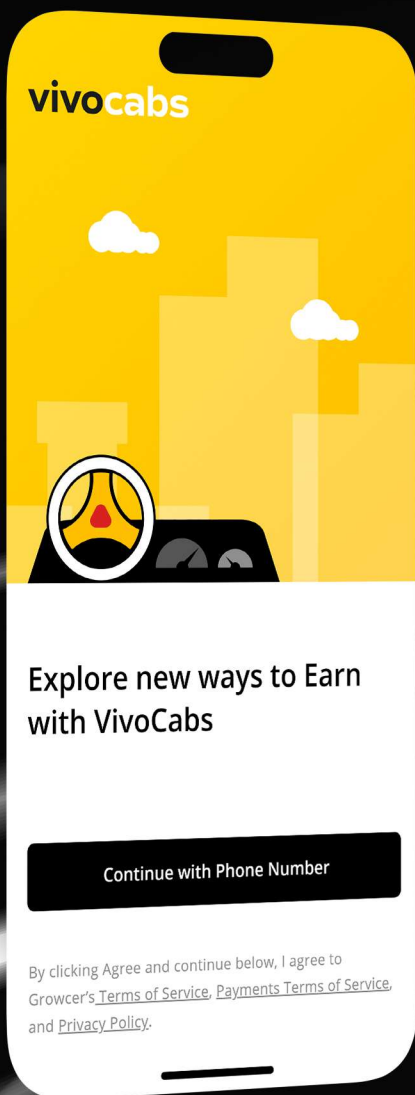




Readymade Solution To Launch **Cab Booking** Mobile App



v5.0 Feature List

Developed By FATbit Technologies

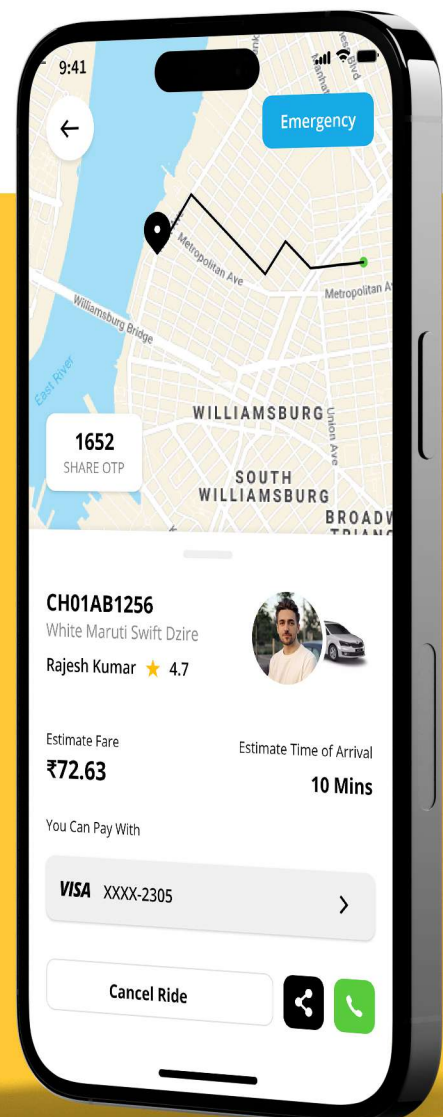
INTRODUCTION to the App

Welcome to Vivocabs, the ultimate white label solution for on-demand online taxi booking services. We're here to empower businesses & organizations to launch their own branded ride-hailing & transportation services quickly & efficiently.

Whether you're an established business looking to expand your offerings or a startup aiming to enter the lucrative transportation industry, Vivocabs offers you the key to achieving success.

Why Vivocabs ?

- White label solution
- Flexible and customizable
- Robust and scalable
- 1 year free tech support



FEATURES of Vivocabs



Instant Rides



Schedule a Ride



Parcel Delivery



Multiple Parcel Delivery



Shared Rides



Rental Rides



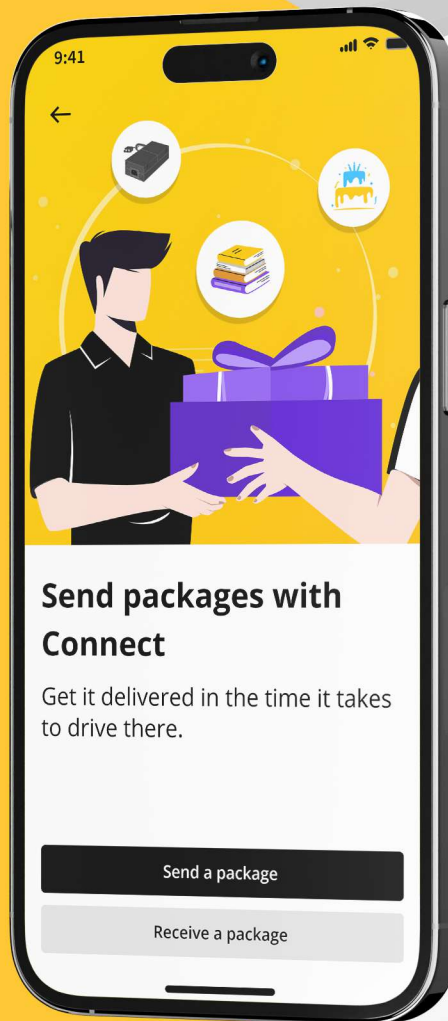
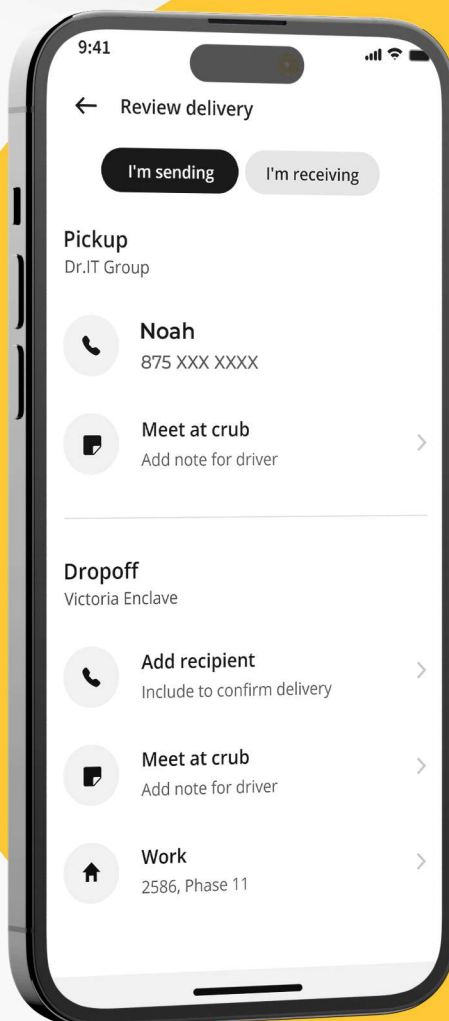
Ride Bidding



Live ETA & Route



Live Chat

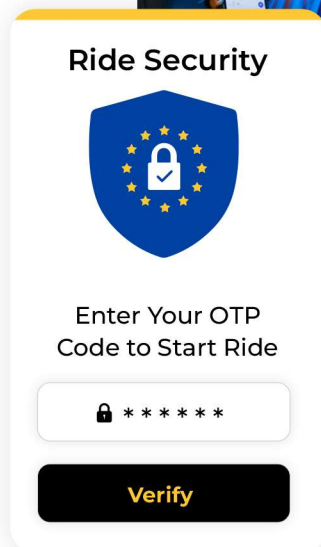
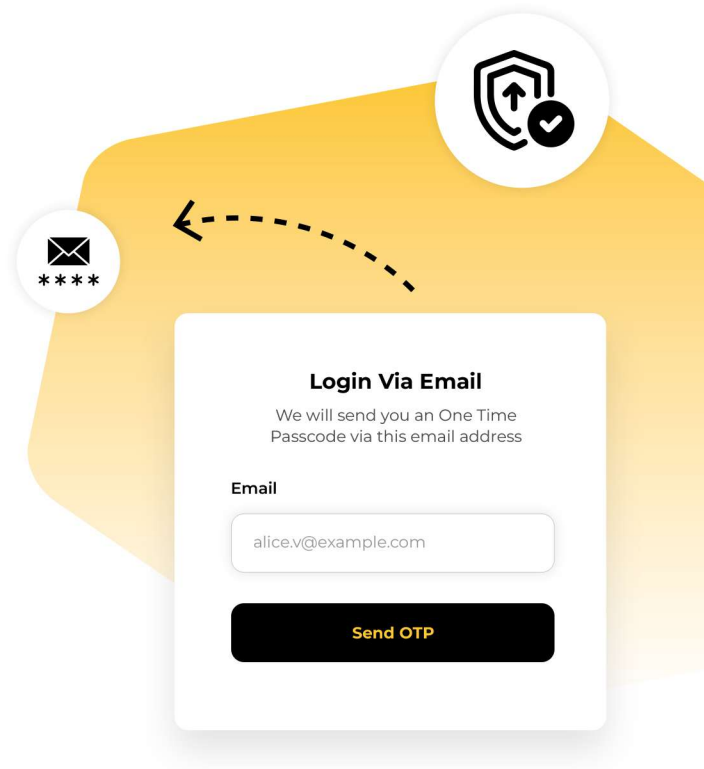


OTHER Features

Login Via Email

Users on the platform - both riders and drivers now have the option to log in using their email address in addition to the previously available phone number login. This enhancement provides greater flexibility, improves account security, and offers a more convenient and reliable authentication experience.

- Increased accessibility
- Enhanced security
- Improved User Convenience



OTP manageability

To enhance ride security, we have introduced a configurable OTP (One-Time Password) verification system for both ride start and ride completion. This feature ensures that trips begin and end only after rider authentication, creating a structured workflow.

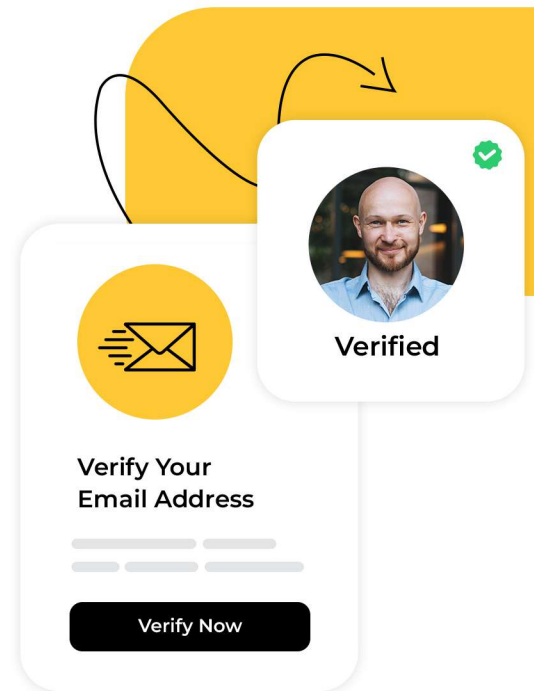
- More secure rides
- Reduces confusions
- Systematic approach

OTHER Features

Post-Registration Email Verification

To strengthen account authenticity and platform security, this feature enables mandatory email verification immediately after user registration. Once activated, users must verify their email address before gaining full access to the platform.

- **Verified user Identities**
- **Improved Security & Fraud Prevention**
- **Improved Authenticity**



Payment Assurance



Hold Amount
\$115.00
Est. \$100 + 15%



Final Change
\$95.00
\$20 auto-released



Pre Authorization feature

Before your trip starts, a secure temporary hold is placed on the estimated fare plus an additional 15%, ensuring a smooth and worry-free ride. Once the trip is completed, only the final fare is charged, and any remaining balance is automatically released back to you.

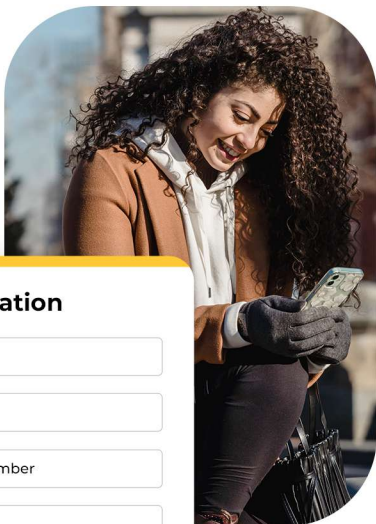
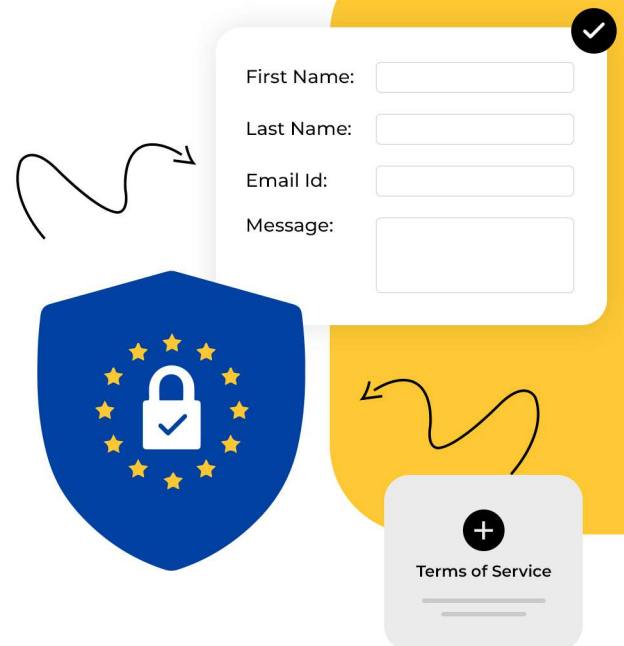
- **Payment Assurance**
- **Automatic balance release at the end**
- **Secure and Hassle-free**

OTHER Features

GDPR Compliant

Vivocabs is GDPR compliant, prioritizing user data privacy. We obtain user consent, honor data deletion requests, and support data portability. This builds trust and aligns with GDPR's principles, enhancing our marketing credibility.

- **Data Security**
- **Data Transparency**
- **Data Confidentiality**



Registration

Verify Code

Registration and Authentication

Easy to register process of this App focuses on the user friendliness and unhindered user experience.

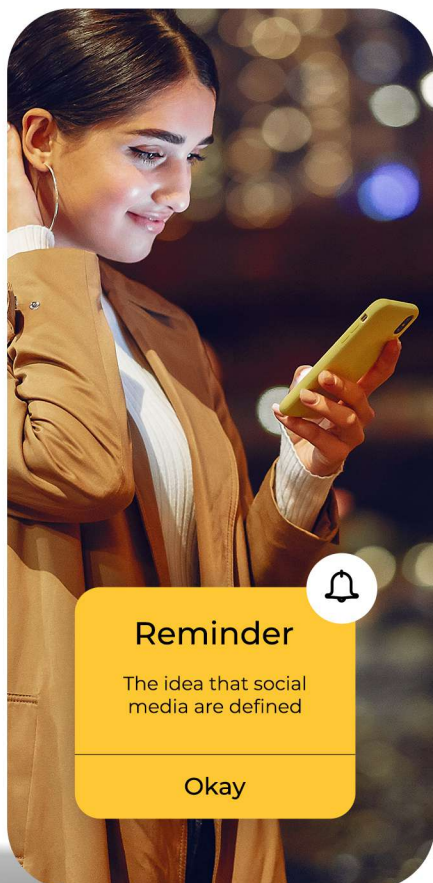
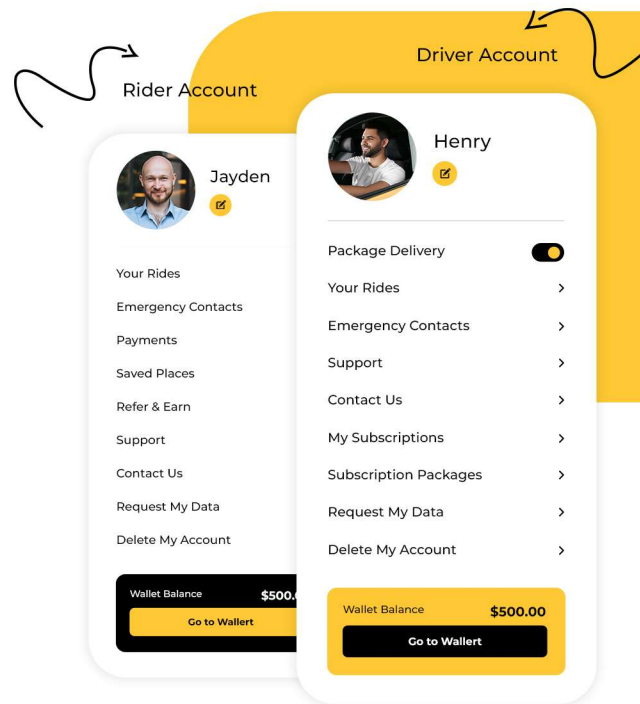
- **Simple Registration Flow**
- **Intuitive Screen**
- **Secure Login with OTP**

OTHER Features

Account Area

"My Account" section provides users with personalized control over their profiles and preferences, fosters trust through transparent transaction history, and facilitates communication and support options, all contributing to a positive and engaging user experience.

- **Completely organized flow**
- **Sectional bifurcation of components**
- **Seamless User experience**



Push Notifications

Push notifications feature facilitates seamless user experience. It uses highly visible push alerts to remind your customers to come back on the Platform. Transactional notifications convey your users critical status updates like order confirmations, verifications, payment status, and delivery updates.

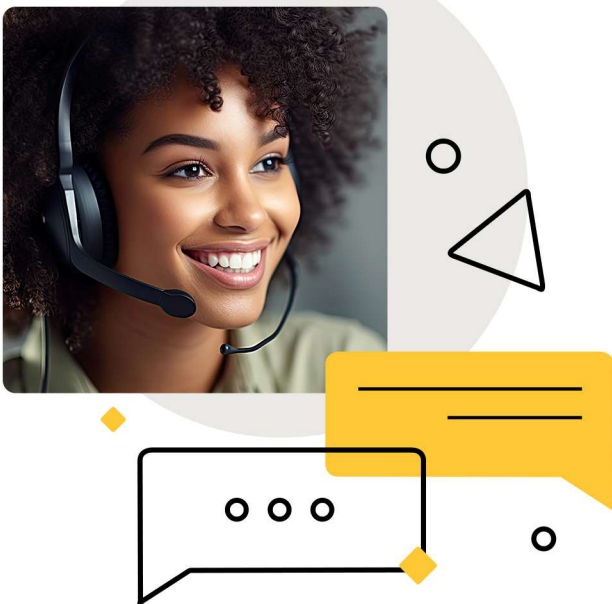
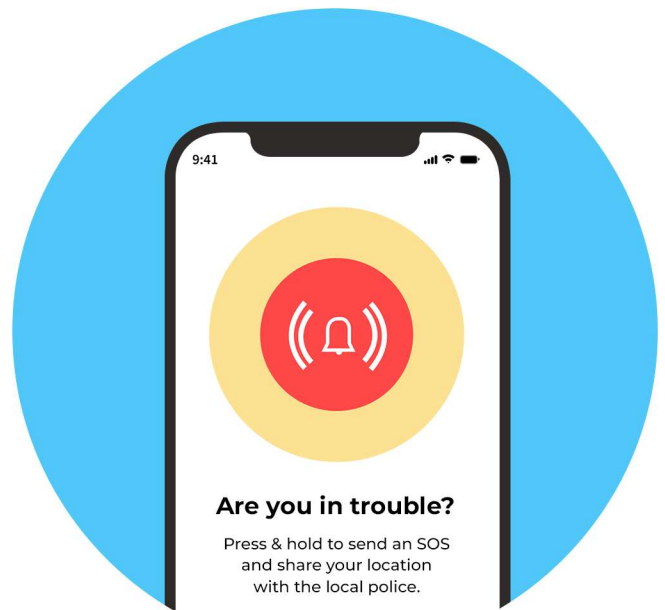
- **Real time communication**
- **Increased user engagement**
- **User convenience**

OTHER Features

SOS Alerts (Safety First)

With a single press, riders can effortlessly send an SMS alert to all their designated emergency contacts, providing crucial ride details.

- Personal Safety
- Enhanced Accessibility
- Enhanced User confidence



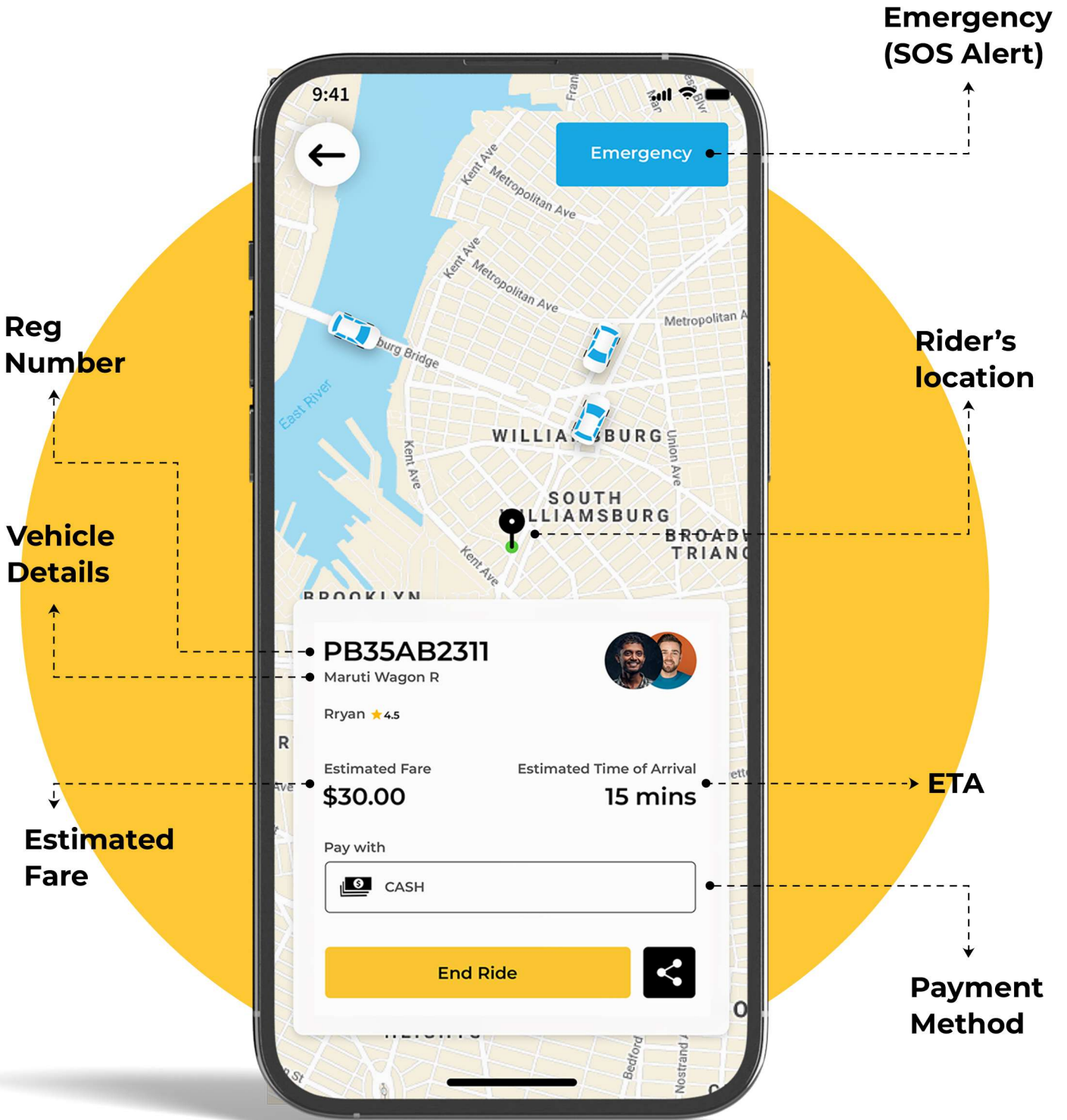
Live Chat

Vivocab's live chat feature facilitates seamless communication between riders and drivers, enhancing the overall user experience.

- Instant Communication
- Enhanced User Experience
- Build Trusts

TRIP Detail

Vivocabs App facilitates users to enjoy a unique experience while being fully informed about their trips.



RIDER

Easy Login with OTP

Reaching out to your customers & getting them onboard has never been so easy. Vivocabs speed up & simplify the login experience with the help of login with OTP.



Ride sharing

Unlock seamless mobility with our advanced ride sharing module enabling riders to book shared rides leading to cost savings and elevated user experience wherein the drivers can also conveniently accept and manage multiple active rides.



Schedule a ride

Effortlessly plan your journey: A user can schedule a ride with us for a hassle-free, on-time transportation experience tailored to their schedule.



Package Delivery

"Experience ultimate convenience with Vivocabs – now offering seamless package delivery through our app, making sending & receiving packages easier than ever.



No More Surprises

Say goodbye to unexpected surprises! Empower users with the knowledge of anticipated ride costs for various vehicle options before they book their ride. Transparency at its finest.



Diverse Payment Choices

Enjoy the convenience of choice! Users can pick from a variety of payment methods, including cash, virtual wallet, and debit/credit card options.



RIDER

Rider's Control

Take the wheel of the ride with Vivocabs - confirm the cab's legitimacy & pickup location seamlessly by handing over the OTP to the driver, putting the user in control from the start.

Effortless Multi-Parcel Booking

The platform empowers riders to book and manage multiple parcels simultaneously with ease. This feature allows for a seamless and efficient experience, enabling users to track and handle several parcels at once.

Real-Time ETA & Route Preview

The enhanced ETA now updates in real time to show the remaining time until arrival. The updated route display also provides a clear and dynamic view of the remaining journey to the destination.

Outstanding Payments Flexibility

This flexible approach ensures a smooth ride without payment interruptions. If the rider goes beyond the original drop-off location, the extra fare is added as an outstanding balance and adjusted in the rider's next booking.

In-Ride Payment Flexibility

Riders can now make payments during the ride, even before reaching the destination. This gives users more flexibility to pay whenever it's convenient and helps make the payment process smoother.

Exciting offers

Experience the thrill of our exciting offers! From exclusive vehicle-specific discounts to user-tailored promotions, Vivocabs ensures users' ride stays budget-friendly.



RIDER

Ride Experience

Elevate User ride experience! With our user-friendly feature, users can not only rate the ride but also share their valuable riding experience with us.

Share & Earn

A proven strategy to enhance customer loyalty, & brand image is by offering reward points for referring other users to the platform. These Reward points could be redeemed during the checkout process.

Real time tracking

Experience the future of convenience with our real-time tracking feature, providing instant access to nearby drivers' locations for informed booking decisions.

Ride Bidding

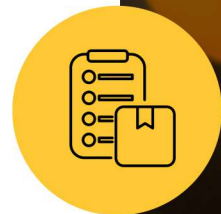
This feature enables a user to make an offer on the rides price and negotiate with the drivers.

Rental Packages

Users can book the cabs on rental package basis for a fixed period of time and distance.

Tips to Driver

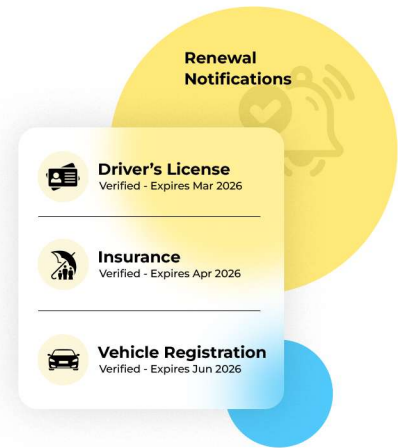
Riders can give tips to drivers after starting the trip.



DRIVER APP

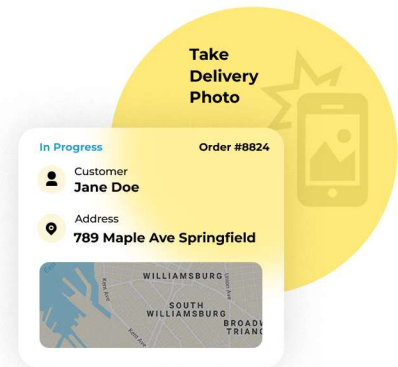
Document Renewal & Update Made Easy

Drivers receive timely notifications for upcoming document expirations, helping them renew on time. They can also easily update their uploaded documents to keep them accurate and up-to-date.



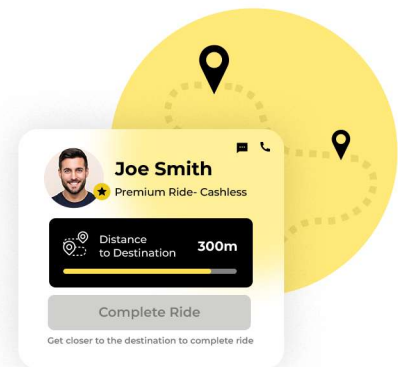
Proof of Delivery (Parcel bookings)

Drivers must upload an image when delivering a package as proof of handover. This feature is managed by the admin and adds an extra layer of verification and transparency.



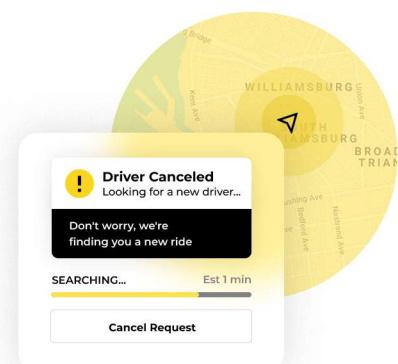
Ride Completion marking Range

Drivers can mark a ride as completed only when they are near the destination, ensuring accurate tracking and preventing early ride closure. This admin-managed feature improves ride reliability for both drivers and passengers.



Auto Broadcasting

The Auto Broadcasting feature automatically sends the ride request to nearby drivers if the accepted driver cancels. The rider's screen returns to the "searching" state, removing the need to rebook manually.



DRIVER APP

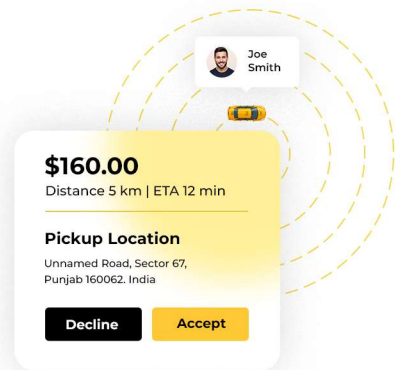
Subscription based model

The driver can unlock a world of benefits through our subscription-based model, tailored to provide continuous value and savings.



Rides Request

Vivocabs empower drivers to tailor their availability for new rides & seamlessly communicate trip updates to confirmed passengers.



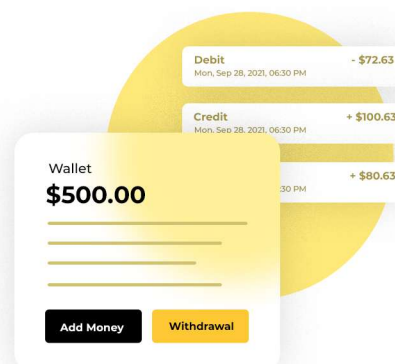
Insights into Your Ride & Fare Stats

Vivocabs empowers drivers with real-time access to their ride and fare statistics, providing valuable insights into their performance and earnings.



Digital Wallet

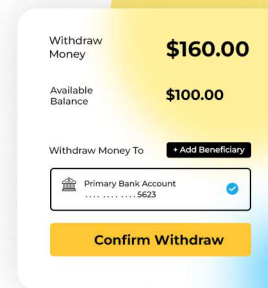
Drivers enjoy the convenience of a virtual wallet for seamless financial transactions.



DRIVER APP

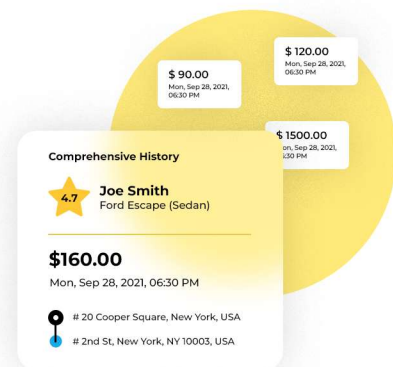
Initiate your Payout

At any moment, drivers have the freedom to request a withdrawal.



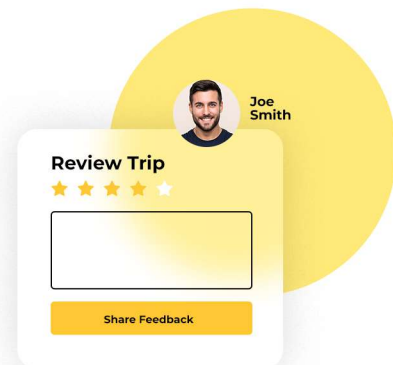
Ride Requests & Comprehensive History

Drivers have the capability to not only view new ride requests but also access and review the details and statistics of their past cab bookings.



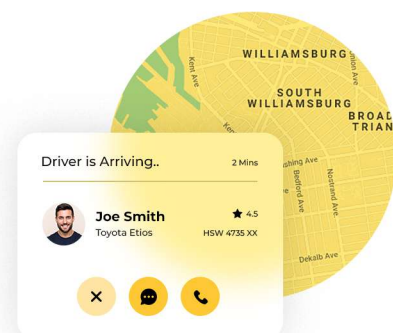
Ride ratings

Drivers have the ability to provide ratings based on the overall ride experience, ensuring feedback and improvement.



Advance Navigation

Drivers have the choice to navigate to various destinations using either the integrated map or Google Maps, ensuring flexibility and convenience.



ADMIN

Split Payment Plugin - Stripe Connect

This is a hassle-free payment system that automatically splits and distributes payments as soon as a ride is completed. Once the rider pays, the system instantly divides the amount between the driver and the admin, making the process fast, transparent, and completely automatic.



Seamless Import/Export

The import/export functionality enables admins to effortlessly manage car makes and models by importing or exporting data via CSV files thereby eliminating the need for manual entry, boosting efficiency.



Auto-translate to other languages

The import/export functionality enables admins to effortlessly manage car makes and models by importing or exporting data via CSV files thereby eliminating the need for manual entry, boosting efficiency.



Unlock Income through Commissions

Vivocabs operates on a commission-based business model in which the administrator makes a profit from each successful ride.



Empowering Admin Control

Our platform allows administrators to seamlessly approve or decline registration requests and efficiently manage existing profiles.



ADMIN

Effortless Offers Management

Administrators can create new discounts for our riders and manage existing ones, delivering a customized and satisfying experience.



Efficient Transaction Oversight

Admins can easily access comprehensive details of their total earnings within a specified time frame, ensuring transparency & financial control.



Streamlined Wallet Withdrawal Management

Admins can efficiently search for & approve/decline wallet withdrawal requests submitted by drivers, ensuring smooth financial operations.



Manage Subscription orders

Admins can seamlessly search, view, and apply filters to subscription orders, ensuring easy & efficient oversight.



Dynamic ride Broadcast request

To optimize coverage and response time, the ride broadcasting ensures efficient allocation by sending ride requests to a specified number of drivers within a defined range. If unaccepted, the system automatically broadcasts the request to a new set of drivers in subsequent cycles.



ADMIN

Dynamic Fare Control

Admins have the ability to manage ride fares, allowing for flexible and optimized pricing strategies.

Geo-fencing

Admins can effortlessly manage countries, states, and cities based on the service coverage, ensuring streamlined geographical control.

Reward Settings

Added reward settings for admin to manage the functionality of reward points in the system.

Manual Ride Booking & Assignment (Instant Ride Only)

Admin can assign the ride to the driver while creating the instant ride.

Cab Fare Utility

Admin can see the cab fares being calculated in the system while creating vehicle prices on the basis of time & distance.

Getting started Guide Attachment in Admin

Helping Admin to perform the operations on the platform at initial level.



FLOW of the Vivocabs



1

User Login



2

Spot Nearby Drivers



3

Set pick up & Destination location



6

OTP Verification - Validate to Initiate



5

Select Payment Methods



4

Select Vehicles



7

Real Time Tracking



8

Share Ride Details & SOS



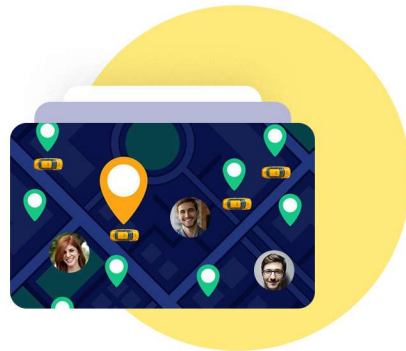
9

Pay & Rate

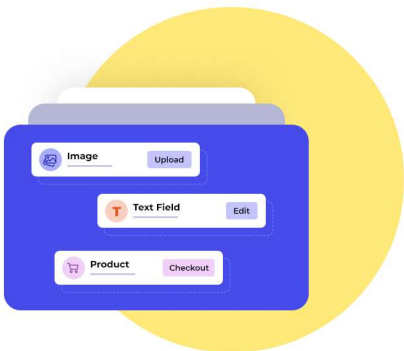
ADDITIONAL Features



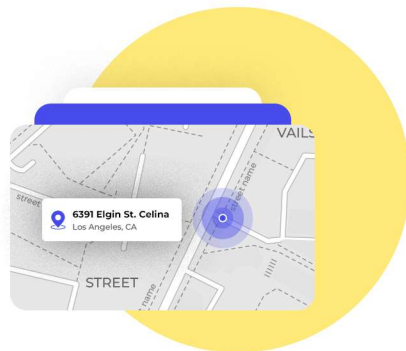
Multi-Currency capabilities with single currency usage at a time



Stats Visualize Rider & Driver Statistics on the Map



Customize Your Landing Page to Suit Your Requirements



Geo-location services

With Vivocabs, your journey is not just a ride; it's an experience designed around your convenience, safety, and savings.



Readymade Solution To Launch Cab Booking Mobile App

Visit: www.vivocabs.com

Driver



Rider



www.fatbit.com | sales@fatbit.com

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